

# **Patient Demographic Form**

/	/	Age:	Marital Status:				
/	/	Social Security #	:	Gender: □ N	⁄lale / □ Female		
			Nickname:				
		•			Zip		
			Cell Phone:				
			Email:				
		Phone	<u>.</u> :	Relation:			
			Pharmacy Phone	:			
nn:			Phone:				
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			Name & <mark>Add</mark> ress				
			Polic <mark>y Hol</mark> der Date	e Of Birth:/	/		
			Group Number: _				
nsurance:							
			Policy Holder Dat	te Of Birth:/	/		
			Group Number: _				
R ABOUT US?							
:			) □ FAMILY/FRIEN	ID (Name:			
				_) 🗖 MAILER (Audiology)			
OOGLE  WE	BSITE 🗆 MAG	AZINE (Suburban Living	g)				
			) □ FORMER PATII	ENT			
eimbursement	t to Great Lake	es Ear Nose & Throat Spe	ecialists and the tr	eating physician(s). I autho			
e physician an lealth insuran	d I do not hav ce policy is no	re that written referral o ot in force at the time of	r referral number, the service, I acce	all fees for services rendere pt full responsibility for all t	ed will be my		
Party Signatu	re		Date				
	Name & A nn:  MATION rance:  Pasurance:  COGLE	Name & Address or Locate    Na	Social Security #  Street City  Phone  Name & Address or Location  In:  MATION  rance:  SABOUT US?  Example:  Process of Magazine (Suburban Living the physician and I do not have that written referral of the physician and	Street  City  Cell Phone:  Email:  Phone:  Pharmacy Phone  Name & Address or Location  Phone:  Phone:  Phone:  Phone:  Phone:  AATION  rance:  Name & Address  Policy Holder Date  Group Number:  Insurance:  Name & Address  Policy Holder Date  Group Number:  Insurance:  Name & Address  Policy Holder Date  Group Number:  Insurance:  Name & Address  Policy Holder Date  Group Number:  Insurance:  Insuran	Street  Cell Phone:  Email:  Phone:  Pharmacy Phone:  Name & Address or Location  Phone:  Name & Address  Policy Holder Date Of Birth:  Group Number:  Name & Address  Policy Holder Date Of Birth:  Group Number:  Name & Address  Policy Holder Date Of Birth:  Group Number:  Name & Address  Policy Holder Date Of Birth:  Group Number:  Name & Address  Policy Holder Date Of Birth:  Group Number:  Name & Address  Policy Holder Date Of Birth:  Group Number:  PRABOUT US?  Image:  Image: I		

atient Name:				Patier	nt Health H	•	7	「oday's Date//	
PATIENT'S PAS MEDICAL HISTO (Check all items tha	ST ORY	oly)			GICAL HIS	ΓORY		FAMILY MEDICAL HIS (Check all items that a	STOR
All and Division		4	F	A 1				All cont Districts	_
Allergic Rhinitis		_		Adenoidector	•			Allergic Rhinitis	
Allergy Testing		_		Blood Transf	usion			Allergy Testing	
Alcoholism		_		Cosmetic				Alcoholism	
Anemia		_		Ear Tubes				Anemia	
Asthma		_		Facial or Nas				Asthma	
Birth Defects		<b>-</b>		Heart Surger				Birth Defects	
Bleeding Disorder		_		Mastoid Ear				Bleeding Disorder	
Cancer: ()		_	_	Nasal Surger				Cancer: (	_) [
COPD (Emphysema)		_		Neck Surgery	У			COPD (Emphysema)	
Diabetes: □ T1 □ T2				Pacemaker				Diabetes: □ T1 □ T2	
Epilepsy		_		Septoplasty				Epilepsy	
Glaucoma				Sinus Surger	У			Glaucoma	
Headaches				Stapes Ear S	Surgery			Headaches	
Heartburn (GE reflux)		T		Thyroid Surg	ery			Heartburn (GE reflux)	
Heart Failure				Tonsillectom	У			Heart Failure	
High Blood Pressure		Ti i		Tympanoplas	sty			High Blood Pressure	
HIV		<del>-</del>		Vocal Cord				HIV	
Kidney Disease/Failure		<b>-</b> i i	F	Other (	)			Kidney Disease/Failure	
Mental Illness		<b>-</b> 1	<u> </u>	Other (	)			Mental Illness	
MRSA Infection		<del>-</del>	<u> </u>	Other (	)			MRSA Infection	
Seizures		-	⊢	Other (	)			Seizures	
Sinusitis		-	-	Other (	/			Sinusitis	
Sleep Apnea		-	-					Sleep Apnea	
Stroke		-	┢					Stroke	
Thyroid Disease		-	⊢					Thyroid Disease	_
Venereal Disease		-	⊢					Venereal Disease	
		hat you		taking- pres	CATION HIS cription, ov	er-the-	counter,	and herbal medications)  Medication	·
would the state of		Medica	ution		Incurcuit	,,,,		Modication	
you allergic to any medi If yes, please lis		ns? 🗆 Y	∕es □	No					
CIAL HISTORY: (Check	all it	ems th	at ap	oply)					
Do you drink alcoholic be	verag	ges?	□ <b>Y</b>	es □ No	If yes,	□Daily	□Occasi	onal □Never □Former	
Do you smoke cigarettes′	?		□ Ye	es 🗆 No	If yes,	□Daily	□Occasi	onal □Never □Former	
Do you use recreational c				es □ No	•	-		onal □Never □Former	

### Patient Health History

Review of Systems: (Check all that apply)

General	Neck
□ Fever	□ Neck lumps or pain
□ Unintentional weight change	□ Swollen glands
□ Night Sweats	Cardiovascular
Eyes	□ Chest pain
□ Change in vision	□ Irregular heart beat
□ Eye pain	Respiratory
Ears	□ Asthma
□ Hearing loss	□ Wheezes
□ Slowly progressive hearing loss	□ Cough
□ Ear pain/pressure	□ Dry cough
□ Ear wax	□ Shortness of breath
□ Tinnitus (ringing or noises in the ears)	Hematologic (Blood) / Lymphatic
□ Ear drainage	□ Bleeding problems
□ Exposure to loud noise	□ Bruises easily
□ Spinning/dizziness	Gastrointestinal / (GI)
Nose/Sinus	□ Heartburn
□ Headache	□ Nausea or vomiting
□ Facial pain/ pressure	□ Abdominal pain
□ Nasal drainage	□ Increase mucus in the throat
□ Nasal congestion	Neurological
□ Frequent sinus infections	□ Seizures
□ Altered sense of smell	□ Depression
□ Nose bleeds	Endocrine (Hormones)
□ Post nasal drip	□ intolerance to heat/cold
Mouth	□ Change in appetite
□ Dental problems	□ Increased fatigue
□ Burning tongue	□ Change in hair
□ Growth or sores	Allergy/Immunologic
□ Altered sense of taste	□ Food intolerances
□ Teeth grinding	□ Frequent sneezing
□ Jaw pain	□ Hives
Throat	□ Nasal drainage
□ Snoring	□ Nasal itching
□ Hoarseness	□ Frequent colds
□ Frequent throat clearing	□ Itchy eyes
□ Recurrent sore throat	Integumentary (Skin)
□ Difficulty swallowing	□ Rash
	□ Skin changes



### **Patient Financial Policy**

Patient Name: DOB:
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Thank you for choosing Great Lakes Ear Nose & Throat Specialists! We are committed to the success of your medical treatment and care. Please understand that a mutual financial understanding is part of our relationship.

#### Payment is Due at the Time of Service

- We accept cash, checks, debit and CareCredit®.
- All co-payments, deductibles, co-insurance and fees for non-covered services are due at the time of service.
- Insurance-required co-payments are due when you check in for your appointment. If you arrive without your co-payment, we may ask you to reschedule.
- If your co-payment is based on a percentage (example: 20% of the allowed payment) and you do not have a secondary policy, please be prepared to pay a minimum of \$50 on the date of service.
- Patient-responsible balances are due when you check in for your appointment.
- In the event you need surgery, we will provide you an estimate of your insurance required deductible and co-insurance amounts.

#### **Proof of Insurance**

- Your insurance card(s) and a valid photo ID are required at the time of the appointment.
- It is your responsibility to notify the Practice of changes in your health insurance.

#### **Self-Pay Accounts**

• Self-pay patients, please be prepared to pay a minimum of \$100 on the date of service. There may be additional fees for in-office procedures, labs or services.

#### Referrals

If you have an HMO plan we are contracted with, you need a referral authorization from your primary care physician. If we have not received authorization prior to your arrival at the office, call your primary care physician to obtain it. Without an insurance-required referral, the insurance company may deny payment for services. As such, if you are unable to obtain the referral at that time, you will be rescheduled or asked to pay for the visit in advance.

#### **Divorce and Child Custody Cases**

- In cases of divorce, the individual who receives care is responsible for payment of co-payments, co-insurance, deductibles and nonparticipating insurance balances at the time of service. We will not bill a divorced spouse for the patient's services.
- The parent who brings the child to the office for care is responsible for payment at the time of service, no matter if the account is self-pay, participating insurance or nonparticipating insurance. The Practice does not honor divorce specifics (e.g., percentage of financial responsibility).

#### **No-Show/Cancellation Policy**

- Please be advised that cancellations made less than 24 hours before a scheduled appointment will be subject to a \$25 cancellation fee.
- Not showing up for your scheduled appointment will also result in a \$25 no-show fee. If you are scheduled for an audiology and ENT appointment on the same day, this is considered as two appointments, and therefore, the charge will be \$50 for said no-show/same-day cancellation fees.



- The cancellation/no-show fee is **required** to be paid before another appointment can be made.
- If you are a no-show or cancel for three appointments, Great Lakes Ear Nose & Throat will have the option of discharging you as a patient from the Practice.
- \_\_\_\_ I have read, understand and agree to the above No-Show/Cancellation Policy.

#### **Billing, Payments and Refunds**

- If we must send you a statement, the balance is due in full within 14 days of the statement date.
- If you cannot pay the balance in full within 14 days, please contact our billing department to see if you qualify for special payment options.
- It is your responsibility to notify the office of any change in address, phone, employment or insurance coverage.
- If you make an overpayment on your account, we will issue a refund only if there are no other outstanding debts on other accounts with the same guarantor or financially responsible party.
- We reserve the right to report delinquent accounts to credit bureaus, assess a collection fee, take other collection action or terminate you as a patient of this Practice. I have read, understand and agree to the above Financial Policy. I understand that charges not covered by my insurance company, as well as applicable co-payments and deductibles, are my responsibility.

  \_\_\_\_\_\_ I authorize my insurance benefits to be paid directly to Great Lakes Ear Nose & Throat Specialists.

  \_\_\_\_\_\_ I authorize Great Lakes Ear Nose & Throat Specialists, through its appropriate personnel, to perform or have performed upon me or the above-named patient appropriate assessment and treatment procedures.

  \_\_\_\_\_\_ I authorize Great Lakes Ear Nose & Throat Specialists to release to appropriate agencies any information acquired in the course of my or the above-named patient's examination and treatment.

Acknowledgment of Great Lakes Ear Nose & Throat Specialists Notice of Financial Policy

I hereby acknowledge that I have reviewed, received or have been given the opportunity to receive a copy of Great Lakes Ear Nose & Throat Specialists' Notice of Financial Policy.

X Patient/Guarantor Signature: Date:	
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# **Acknowledgment Of Receipt Of Notice**